GOVERNMENT OF INDIA
SHIPPING
LOK SABHA

UNSTARRED QUESTION NO:3732
ANSWERED ON:08.12.2016
Investigation into Complaints
Kachhadia Shri Naranbhai

Will the Minister of SHIPPING be pleased to state:

(a) the number of complaints received against various wings under the Directorate General of Shipping during the last three years and the current years;

(b) the number of such complaints on which the investigation has been ordered and completed along with the action taken against the guilty as a result thereof;

(c) the number of complaints on which the investigation is pending along with the reasons therefor; and

(d) the time by which the pending investigations are likely to be completed and action taken thereon?

Answer

MINISTER OF STATE IN THE MINISTRY OF SHIPPING
(SHRI MANSUKH L. MANDAVIYA)
(a): The number of complaints receivedagainst officials of the Directorate General of Shipping during the last three years and the current years is given below:-
<pre>
Year No. of Complaints received No of complaints disposed of No. Complaints pending
2013-14 43 34 09
2014-15 39 28 11
2015-16 56 37 19
2016-17(up to 30.11.2016) 76 56 20
Total: 214 155 59

</pre
>(b): Out of the 155 cases disposed of, investigation in 7 cases has been completed resulting in imposition of Major Penalty in 4 cases, Minor Penalty in 2 cases and issue of advisory in 1 case.
(c)&(d):Three cases are under investigation and action thereon will be completed after following due procedure.
*****